



Southwest Gastroenterology Associates P.C.

7788 Jefferson St NE Albuquerque, NM 87109

Phone: 505-999-1600 Fax: 505-999-1650

Southwestgi.com

April 2, 2025

Dear Patient,

We regret to inform you that our agreement with Aetna will be terminated effective September 30, 2025. Despite our efforts, we were unable to reach a mutually satisfactory agreement with Aetna, leading to this decision.

We understand the importance of continuity in your care and want to assure you that we will honor all appointments scheduled through September 30, 2025. We hope this will provide you with sufficient time to locate a new provider. For your convenience, you may reach out to the following gastroenterology providers:

Presbyterian Gastroenterology: 505-224-7000

Lovelace Gastroenterology: 505-727-7800

UNM Gastroenterology: 505-272-2530

Northern New Mexico GI: 505-983-5631

Please note that these providers may require a referral from your primary care provider.

For any questions or further assistance, please contact Aetna Member Services at 1-800-872-3862.

We are sorry for any inconvenience this may cause and hope you find a new provider that meets your gastrointestinal needs. We are happy to forward your records to the provider of your choice.

At Southwest Gastroenterology Associates (SWGA), we are deeply committed to providing the highest quality of care to our patients. Your health and well-being are our top priorities, and we will continue to support you during this transition.

Sincerely,

Kimberly C. Ring

Administrator